



Toronto Preschool Speech & Language Services

Vision Statement

Toronto Preschool Speech and Language Services (TPSLS) is committed to ensuring that all children in the City of Toronto achieve their optimal communication development.

Mission Statement

To provide exemplary identification and intervention services responsive to cultural and linguistic diversity, in partnership with community agencies, to enable all preschool children in Toronto to reach their highest communication potential.

Value Statements

Partnerships

TPSLS values sharing responsibility with all its stakeholders — families, caregivers, community, service providers and funders — for the development of the communication skills of preschool children, through partnerships that:

- Empower families
- Provide skill-building opportunities
- Create a network of services
- Build upon existing services and resources
- Ensure that the system is integrated and coordinated with the broader system of community service providers for children and families in Toronto

Excellence

TPSLS values excellence in service delivery that is **family-centred**, through:

- A commitment to evidence-based practice
- The provision of a range of services that are flexible and responsive to the individual needs of children and families
- A timely delivery of services
- A commitment to innovative service delivery and continuous improvement
- A commitment to research and evaluation

Inclusiveness

TPSLS values services that include all children and their families and that:

- Are community-based
- Address the ethno-cultural, linguistic and racial diversity of the community
- Address all levels of ability
- Provide French language services
- Ensure that services and supports are available in the family's local community
- Enhance public awareness

Accountability

TPSLS values accountability to all its stakeholders through:

- Community consultation and representation
- An effective governance structure
- Transparent operating principles
- Well-defined strategic directions
- Fiscally responsible management
- Maximizing the use of all resources to provide the most effective service delivery
- Advocacy



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