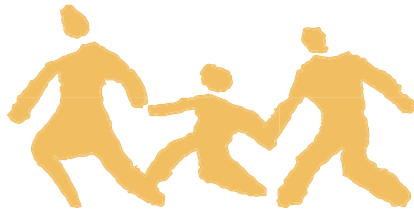


## Closing

*This is to those who walked into my life  
and altered it completely*

*To those who made it bearable  
and those who made it tough*

*To everyone who ever cared enough to make a difference. Girl, age 17*



THE GEORGE HULL CENTRE  
*for Children and Families*

## ANNUAL REPORT 2003-2004

*"I want to thank the Board and Staff for including me in this year's Annual General Meeting of an organization which is renowned for its compassion and effectiveness." June Callwood, June 2003*



## Who was George Hull?

*“George Hull was my son’s soccer coach and principal. After a hospitalization, my son wanted to become a doctor. He went to see George Hull who told him he had to bring his marks up from the 70’s to the 80’s and 90’s. Six months later they were up. The boy became a doctor and even served as a missionary doctor with his family for two years.”*

*Parent, May 12, 2004*

George Hull, working forty years in Etobicoke as a teacher and as a principal, had the rare ability to bring out the best in those around him. Dr. Clive Chamberlain, founding Executive Director of the Centre, and Michael Syron, founding Chair of the Board of Directors, were both former pupils of George Hull.

When seeking a name for this new children’s mental health centre in 1985, Mr. Syron indicated that they wanted a person who was distinguished but not a headliner. George Hull was a man who worked quietly and effectively all his life with young people in schools and on Saturday mornings on basketball courts.

Clive Chamberlain found himself asked to leave class more than once to visit George Hull at the school office. Hull’s imaginative method of awarding detentions was simply to ask the student to decide how many detentions the misdemeanour warranted. “I probably gave myself far more detentions than he ever would.”

Hull is remembered as a man who could correct undesirable behaviour and leave the youngster’s self-worth intact. On another occasion, he called Chamberlain to the office and said a television host wanted to interview a student about school life and asked if he would go. “You usually get the brains of the school or the person with high athletic achievements to do these things. But what he was looking for was someone who needed it. I wouldn’t say that this was a turning point, but it made me feel like a significant part of the school after that.”

Believing in people’s strengths won George Hull a fierce loyalty from staff and students.

Believing in people’s strengths permeates The George Hull Centre to this day.

*“The staff of The George Hull Centre treated our child like a regular child – they did not single him out or label him in any way. We felt they worked very well with us and the program was successful.”*

*Parent*

*“We are convinced that our meeting with you was a turning point for the three of us. The only feedback we are getting from school now is positive. Our son told us that ever since we met with you, things have improved.”* Parent

## Executive Director and Board Chair Report

This year has been a year of productivity, innovation, new program development, and optimism regarding the future of children’s mental health services.

The establishment of the provincial Ministry of Children & Youth Services, under the leadership of Dr. Marie Bountrogianni, with Jessica Hill as Deputy Minister, brings all children’s services together under one umbrella, with the distinct possibility of a rational distribution of funding.

Children’s mental health has needed a higher profile for many years.

The George Hull Centre was pleased to open the Ontario Early Years Centre for the Etobicoke Centre riding in June 2003. In its first year, this program has served 500 children and 359 parents. We expect this number to increase as the neighbourhood becomes more familiar with the service.

In March 2004, the Highfield Family Resource Centre became an Ontario Early Years Centre satellite site in North Etobicoke. We are watching with pleasure this new service for preschool children.

The George Hull Centre served 3,698 clients across all programs. Our waiting list of 320 was welcomed into groups and workshops as soon as they called the Centre.

The two inpatient programs and the day treatment programs have been enriched with experiences in visual and performing arts. Professional actors, musicians and writers have given their time to offer adolescents new opportunities for expression and achievement, new ways of viewing themselves.

However, this does not end the ongoing struggle of living or dying.

These programs used the Youthdale Secure Unit and the psychiatric units of our community hospitals on 19 occasions. Our clients are admitted to these units in an acute state of distress and require short-term hospitalization. They return to us when stabilized.

We remain dedicated to the work with the seriously disturbed. We remain dedicated to their families.

The uniqueness of the Centre lies in the commitment to all children from birth to the end of adolescence through multiple programs which meet each age and stage with open arms.

Our fundraising has improved significantly, raising \$425,000 between the Centre and the Foundation. Fundraising has become an essential and ongoing function of the Centre.

We are grateful to the volunteers who gave their time across the Centre.

On behalf of the Board of Directors and the staff, we thank you all for your interest in the Centre.

Elizabeth Ridgely, M.S.W., R.S.W.  
Executive Director

Brigid Murphy  
Board Chair

*“The service we received at The George Hull Centre was great. Everything about the place is family friendly, from the receptionist to the social workers to the psychiatrist. Everyone took their time and explained things. Looking into your child’s mental health is scary, but the Centre made us feel really relaxed and comfortable.”* Parent

*"I found the parenting techniques to be simple and effective. My appreciation is far and wide. The leaders were fantastic."*  
 Parent

## New and Better Service: The Group Program

As promised in last year's Annual Report, therapeutic groups for parents and children now permeate across all programs, from the early years through to late adolescence.

These groups are essential enrichment activities for children and parents, both of whom are struggling with painful problems. The groups complement the main service, which could be family treatment, individual treatment, residential treatment, or day treatment. These groups are offered across the Centre from the prevention programs through to the highly specialized programs, and most are offered several times throughout the year.

Groups promote new behaviours and thinking. Groups reduce the social isolation which comes from shame about your child. Groups are cost efficient.

The past year saw 38 groups and 9 workshops, with a total of 953 children, youth and parents participating.

The medley of groups, designed for parents and children who are struggling with similar issues, included, among others, Incredible Years, Preschool Language Play Group, Mother Goose Parent-Child Program, Mothers & More, Temper Your Anger, Parenting Challenging Children, Parenting Adolescents, Free to Be You and Me, Boys to Men, Girls Helping Girls.

Information workshops addressed topics such as post partum depression, separation & divorce, immigration, surviving adolescence, families and anger, emotional development of children, and learning disabilities.

*"Thank you very much. You guys are doing a great job (to a very difficult and challenging bunch of parents). I can't wait til the next class."*  
 Parent

## The Year In Review

**3,698 clients used the following programs:**

<b>Prevention &amp; Early Intervention</b>	<b>2,512</b>
Best Start	179
Family Group Conferencing	69
Intensive Child & Family Services	16
Preschool Speech & Language	213
Highfield Community Enrichment	1,622*
<b>Groups</b>	<b>626</b>
<b>Residential</b>	<b>130</b>
Boys House	18
Girls House	11
<b>Groups</b>	<b>72</b>

<b>Community Clinic</b>	<b>1,083</b>
Outpatient	820
ABC Clinic	23
<b>Groups</b>	<b>172</b>
<b>Workshops</b>	<b>68</b>
<b>Day Programs</b>	<b>157</b>
School Program	56
Clear Directions	18
<b>Groups</b>	<b>83</b>

\* Nutrition Program, Classroom Enrichment, Parent Support, Community Development Programs, School-Aged Child Care, Family Resource Centre

# Centre of Excellence

## Family Therapy Training Program

Faculty: Elizabeth Ridgely, M.S.W., R.S.W., Director; Daniel Bogue, M.S.W., R.S.W.; Martha Howard, M.S.W., R.S.W.

The Family Therapy Training Program is committed to the practice of family therapy as a central and integral component of the treatment of children and adolescents. It is a 3-year program, designed for professionals at various levels of theoretical and clinical development across Canada.

This year, 61 participants studied in various programs, including the Extern Program, Supervision and Consultation Groups and the Theoretical Frameworks seminar series. Dr. Mary Hotvedt, President of the American Association of Marriage and Family Therapy, presented a workshop on Sex, Intimacy and the Family. The Director, Elizabeth Ridgely, presented at the South Carolina Association for Marriage and Family Therapy Spring Conference and at the Annual Day in Child Psychotherapies, Hospital for Sick Children, Toronto, as well as consulting to Humewood House. Daniel Bogue consulted to Native Child & Family Services and Delta Family Resource Centre in Toronto. He also presented at the Family Group Decision Making Conference in Wisconsin.

## Training Future Professionals

Through The Centre's formal affiliation with the University of Toronto, Faculty of Medicine, Department of Psychiatry, Division of Child Psychiatry and the Faculty of Social Work, the Teaching Centre offers learning opportunities to students from various disciplines of study. This year, the Teaching Centre provided learning opportunities for 5 residents in psychiatry and 37 medical students, University of Toronto; 1 psychology intern, York University; 2 social work students, University of Toronto and York University; 1 social work research student, University of Toronto; 1 social services work student from Seneca College; 15 child & youth work students from George Brown, Humber, Mohawk and Cambrian Colleges; 1 nursing student from Ryerson University.

## Research

We are pleased to announce the appointment of Dr. Sandra Cunning as Director of Research.

The main priorities of the Research Department have been to engage in program evaluation and quality assurance activities that are Centre-wide and program specific. This includes the implementation of provincial intake and outcome measures, regular surveys of client satisfaction, service delivery reports, and program specific outcomes.

The George Hull Centre for Children & Families is one of the first children's mental health centres to offer placements in the area of research to M.S.W. students from the University of Toronto.

The Research Department has participated with the Etobicoke Brighter Futures Coalition in the development and implementation of a program evaluation project funded by Health Canada. The project began in the fall of 2003 and will continue into the spring of 2006.

In collaboration with the Catholic Children's Aid Society and the Children's Aid Society, the Research Department is conducting a comparative study to assess the long term effectiveness of family group conferencing as an alternate approach in child protection.

# Special Projects

## Toronto Family Group Conferencing Project

*"I was incredibly impressed with the process. It is very powerful. It really makes me rethink how we work with many of our families. Secondly, I think the boy could have spent 500 hours in psychotherapy and not gotten what he got out of this 5-hour process which is namely, as he put it, 'I will never feel abandoned by my family again.'"* Child welfare worker

The Toronto Family Group Conferencing Project, a collaboration between children's mental health and child welfare, based at The George Hull Centre, operates with a three-year grant of \$200,000 from the Ontario Trillium Foundation.

The partners of this project include Children's Aid Society of Toronto, Catholic Children's Aid Society of Toronto, Native Child & Family Services, The Etobicoke Children's Centre and The George Hull Centre.

The family group conference gathers together the family and the extended family for a day long meeting to make a plan for the child or children who have been placed in child welfare care. The professionals involved with the child and her family also attend. Meeting with all the family members and planning for the conference requires time, care and expertise by the Coordinator of the conference. The professionals present their concern about the child and the care of the child to the extended family. The professionals leave. The extended family makes a plan to ensure the care and well-being of the child.

As of the end of its sixth year, the Toronto Family Group Conferencing Project has served 153 children. 88% have been returned to their kinship system from the child welfare system.

*"I can't tell you how impressed I was with the Family Group Conference I attended. The concept is brilliant because it empowers the family (and child!) in a way that the court process does not. I must compliment you because the day ran so smoothly. That can only be because of your hard work in making sure all the participants understood and were comfortable in the process."* Lawyer, Office of the Children's Lawyer

## The Friendship Class

*"Now, after we learned everything from there, we don't have fights. We use our friendship skills to solve our problems. We don't use our lungs to solve our problems."* Girl, age 9

The Friendship Class Program offers and teaches effective development of whole class curriculum-based interventions targeting aggressive and at-risk students. Further, it operates through a universal approach to all students utilizing teacher partnership through delivery.

Most recently, a prime mode of delivery has been teacher training workshops and conferences utilizing the developed teacher training manual and video "A Resource Manual for Teachers Dealing with Aggressive and At-risk Children – Reframing Friendship". Teachers report an increased knowledge base regarding difficult student behaviour and an extension of that knowledge to practice. Children receiving the program report feelings of greater self-efficacy, more awareness of self and others and a greater connection between their feelings and behaviour.

Website access to the teaching video and manual has been utilized internationally. Teleconferencing to Northern Ontario communities communicated this program material to a large number of mental health and educational staff in 8 different northern sites.

This program continues to work in the interface between education and mental health for collaboration, better service delivery, and innovative strategic planning.

*"Before they used to treat each other mean and they used to be really rude and say rude things and bully them. And that's changed."* Girl, age 10

# Honorary Members of The George Hull Centre

**We welcome the first Honorary Members of The George Hull Centre.**

1985-1990 Clive Chamberlain, M.D., F.R.C.P.(C), Founding Executive Director

Speakers who enriched our Annual Meetings with their thinking, their advocacy and their presence.

2003	June Callwood	1996	Michael Valpy
2002	Susan Perren	1995	Anne-Marie Stewart
2001	The Hon. Margaret Norrie McCain	1994	Ambassador Allan Rock
2000	The Hon. Hilary M. Weston	1993	Tony Silipo
1999	Jeffery Wilson	1992	Dr. Thelma Jean Goodrich
1998	Dr. Susan Bradley	1991	Dr. Colin Maloney

## Michael Syron Memorial Bursary

The Michael Syron Memorial Bursary was established in honour of the founding Board Chair of the Centre, whose dedication and ideals contributed to the Centre and to the Etobicoke community. Funded by his children, Laura Syron, Stephanie Taafe and Philip Syron, the bursary is presented annually to a university or college bound student graduating from a school located in the former City of Etobicoke.

The 2003 Michael Syron Memorial Bursary was awarded to Te-Anna Bailey, a French Immersion graduate of Richview Collegiate, who is now studying criminology at Carleton University. She also received the Bill Meiners Award from her school for exhibiting the qualities of bravery, determination, loyalty, school spirit and citizenship.

## Very Special Events

The first annual George Hull Centre golf tournament took place at the Springfield Golf & Country Club, Guelph on August 14, 2003. The tournament was organized by Hilda Mackow of Mackow Communications Inc., Iris Wellness and Tapestries Inc. Corporate tournament sponsors were Ontario Energy Network and Powerline Plus. Corporate hole sponsors were Gowlings, Guelph Hydro and The Dominion of Canada General Insurance Company. It raised \$12,400

### It was great fun!

The Motion Picture Industry Charitable Alliance chose The George Hull Centre as the designated Canadian charity for its Lights, Camera, Auction – Take 6! auction of movie and television memorabilia in October 2003. It raised \$26,900.

### It was glamorous!

Alliance Atlantis Communications Inc. generously provided a special preview screening of The Lord of the Rings: The Return of The King in December 2003. Other corporate supporters for this event were Chatelaine, Cineplex Odeon, Gordon Lownds, Gowlings, Mackow Communications Consultants, Powerline Plus Limited, Price WaterhouseCoopers LLP, Scotiabank, The Dominion of Canada General Insurance Company, Torys LLP, UBS Securities Canada Inc. It raised \$37,600.

### It was scary!

The first annual RBC Poker Tournament for the George Hull Centre, with Sonia Smits as emcee, was held in February 2004. Corporate sponsors for the event were RBC Capital Markets and Securitas Canada Limited. It raised \$153,300.

### It was hilarious!

# Financial Highlights

The financial objective of The George Hull Centre Foundation is to raise sufficient funds to ensure that troubled children, youth and their families receive the help they need when they need it.

## 12 Month Period Ending March 31, 2004

Revenue	\$000's	Expenditures	\$000's
Provincial Subsidy	5,584	Salaries and Benefits	5,001
Specified Donations	444	Building Occupancy	528
Interest and Other Expense Recoveries	209	Professional Services	335
Family Group Conferencing	90	Program and Client Expenses	321
0-6 Mental Health Initiative	90	Office and Administration	206
Intensive Child & Family Services	63	Awareness	103
Nutrition Program	62	Amortization	82
Etobicoke Preschool Consultation	61	Training and Recruitment	32
Family Therapy Training Program	25	Family Therapy Training Program	12
<b>Total Revenue</b>	<b>6,628</b>	<b>Total Expenses</b>	<b>6,620</b>

### Funds Received & Managed on behalf of:

#### The Etobicoke Brighter Futures Coalition

Health Canada CAPC	180
United Way Success by Six	110
Early Years Challenge Fund	75
Ontario Trillium Foundation	60

#### Toronto Preschool Speech & Language Services

Provincial Funding through the	
City of Toronto	903
Other	24

Audited financial statements are available upon request.

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